



# Member Experiences in National Service: Findings from the Member Exit Survey

Office of Research and Evaluation



# 2018 Member Data from Commission Grantees

## Demographics:

- 23,677 members completed the exit survey (80% response rate)
- Age breakdown:
  - 67%: ages 18-24
  - 25%: ages 25-44
- 3:1 female to male ratio
- 60% White, 24% Black/African American, 7% Asian
- Members funded by 775 grants

# AmeriCorps Member Theory of Change

Program participants develop along four pathways that we believe are essential in developing the empowerment and preparation necessary to be a change-oriented, active community member.

**Civic Engagement**

**Self-Efficacy**

**Cultural Competency**

**Life and Career Skills**

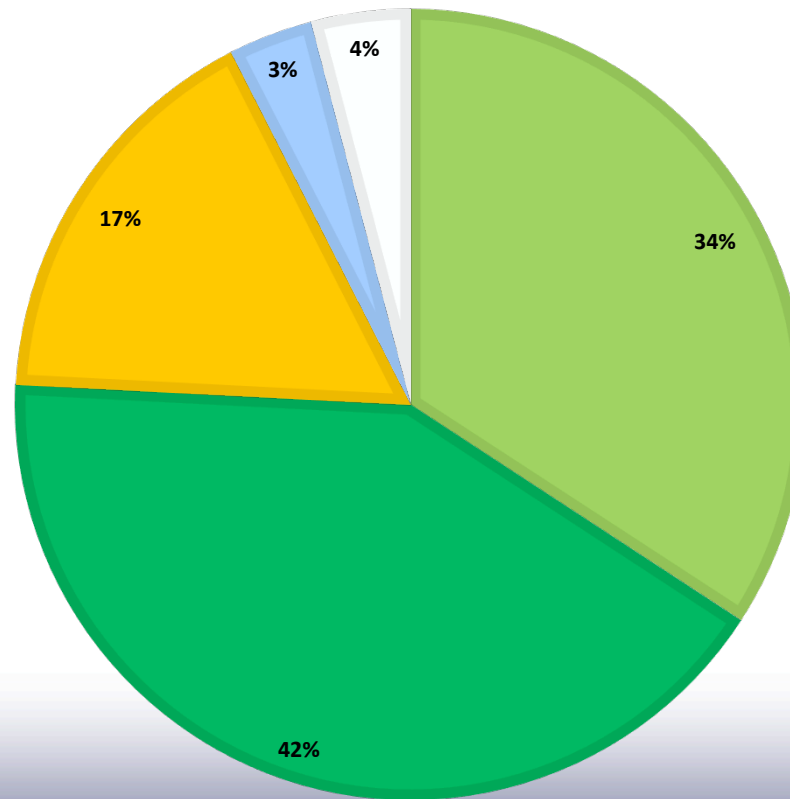
# Motivation for Joining AmeriCorps

People join AmeriCorps for a variety of reasons. How much do you agree that each of the following reasons motivated you to join?



# Member Perception on Training Received

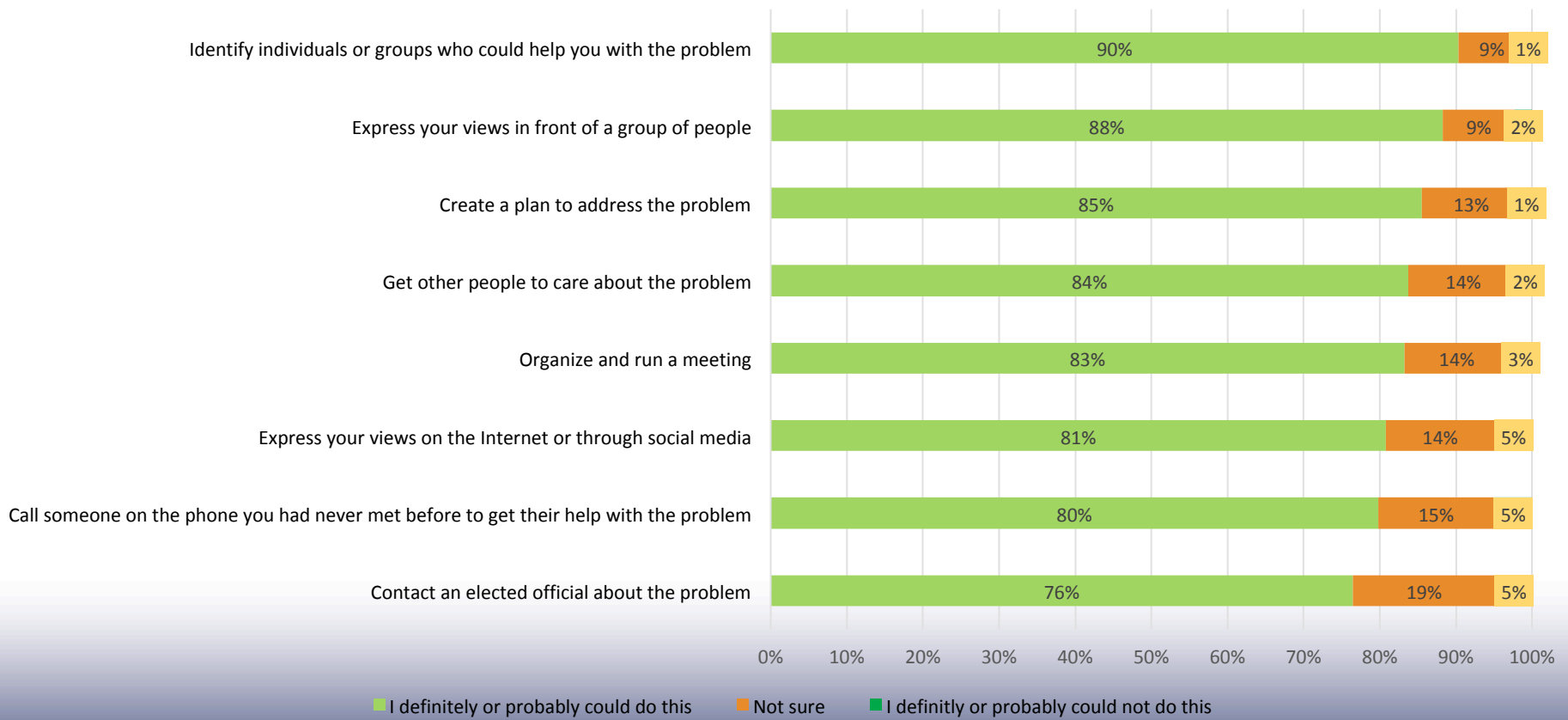
OVERALL, HOW WELL DID THE TRAINING AND RESOURCES YOU RECEIVED FROM AMERICORPS PREPARE YOU AND SUPPORT YOU IN HAVING A SUCCESSFUL SERVICE EXPERIENCE?



■ Excellent ■ Good ■ Fair ■ Poor ■ I did not receive any

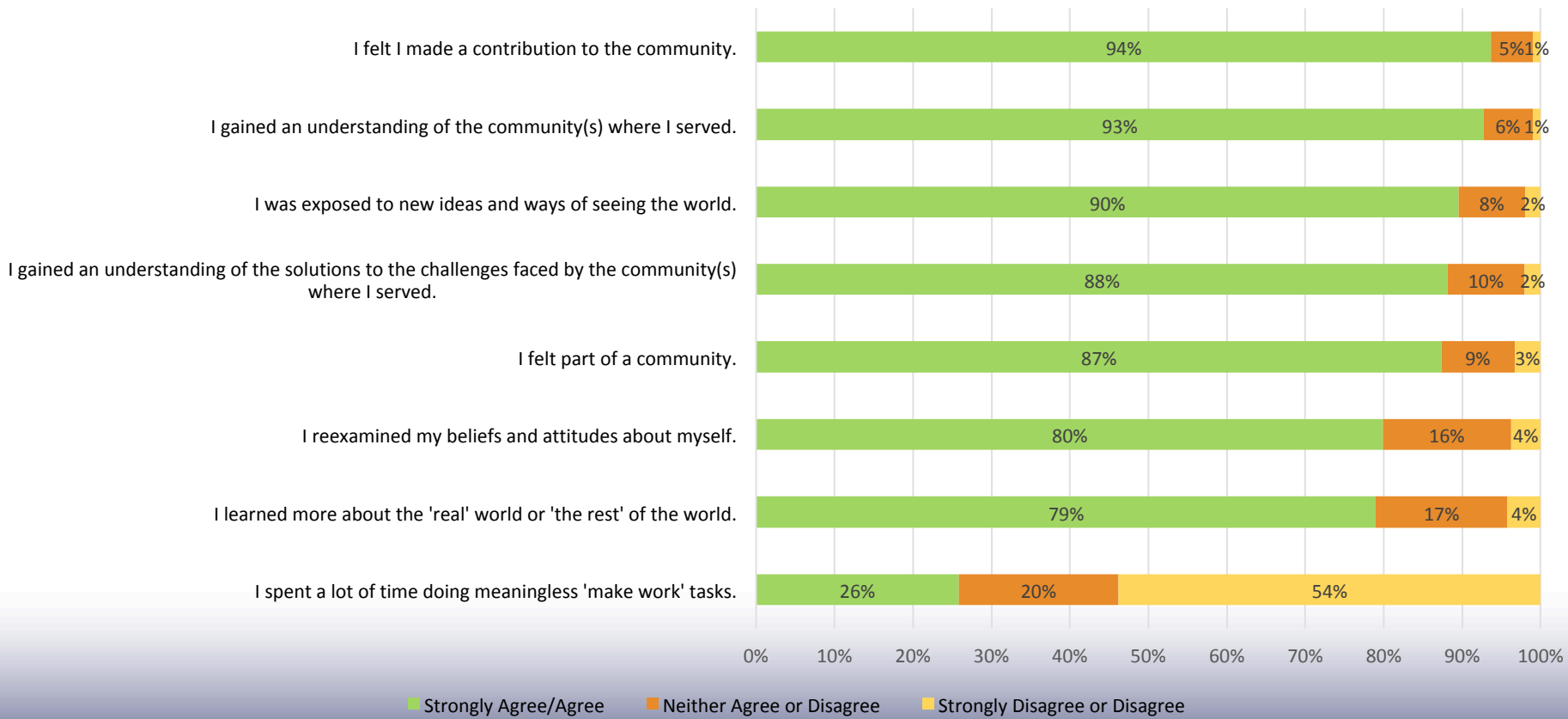
# Problem Solving Abilities

If you found out about a problem in your community that you wanted to do something about, how well do you think you would be able to do each of the following:



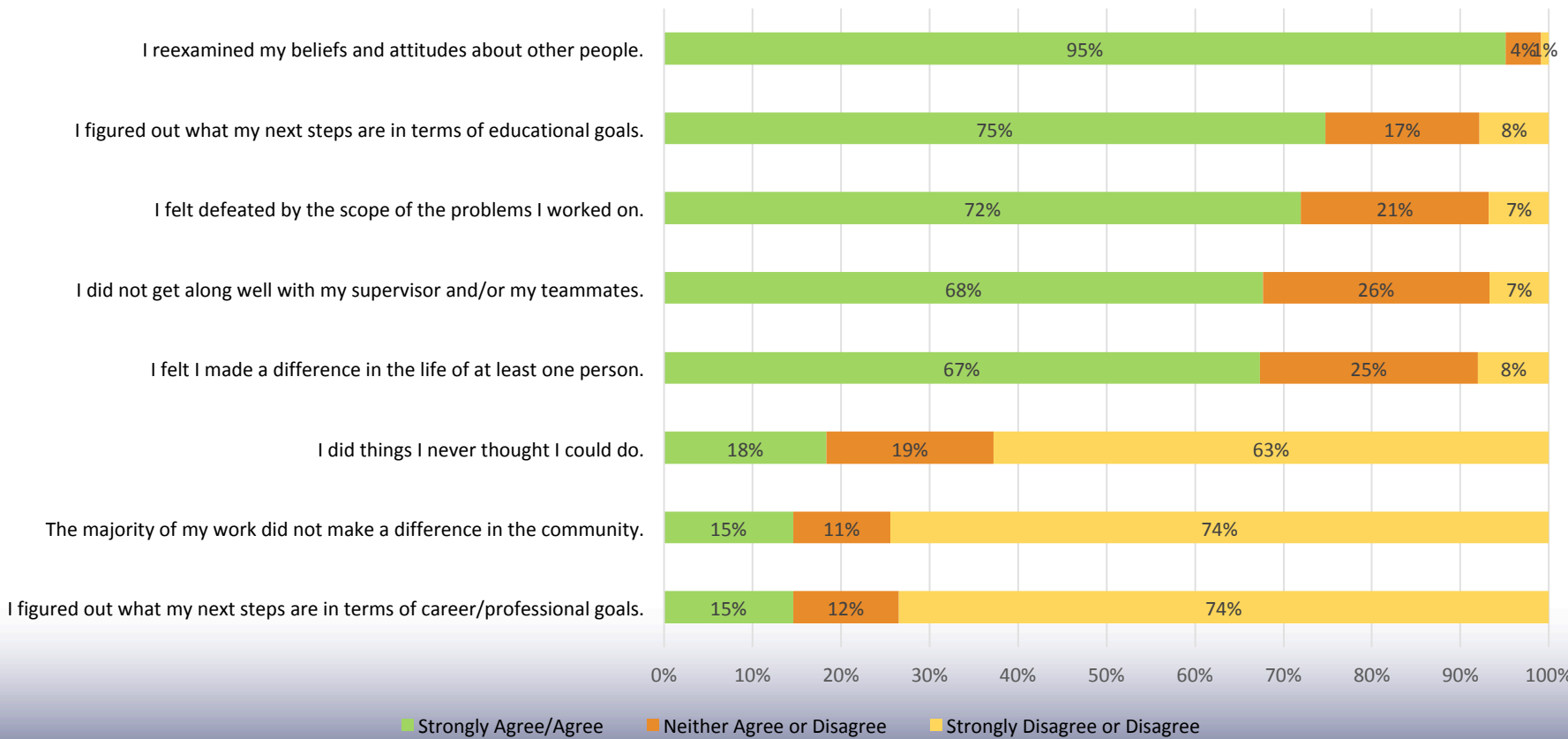
# Member Perceptions of AmeriCorps Experience

Thinking about your AmeriCorps experience, please indicate how much you agree or disagree with the following statements.



# Member Perceptions of AmeriCorps Experience (Cont.)

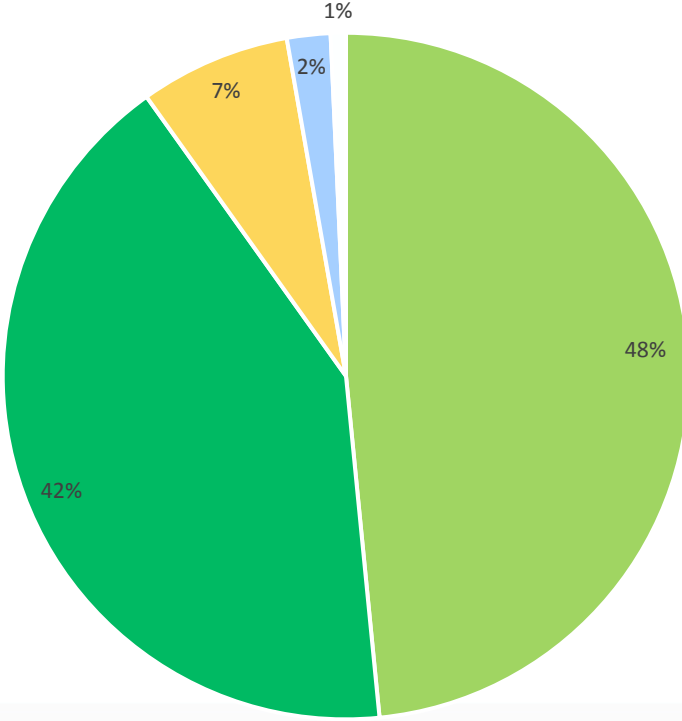
Thinking about your AmeriCorps experience, please indicate how much you agree or disagree with the following statements





# Member Satisfaction with AmeriCorps Service

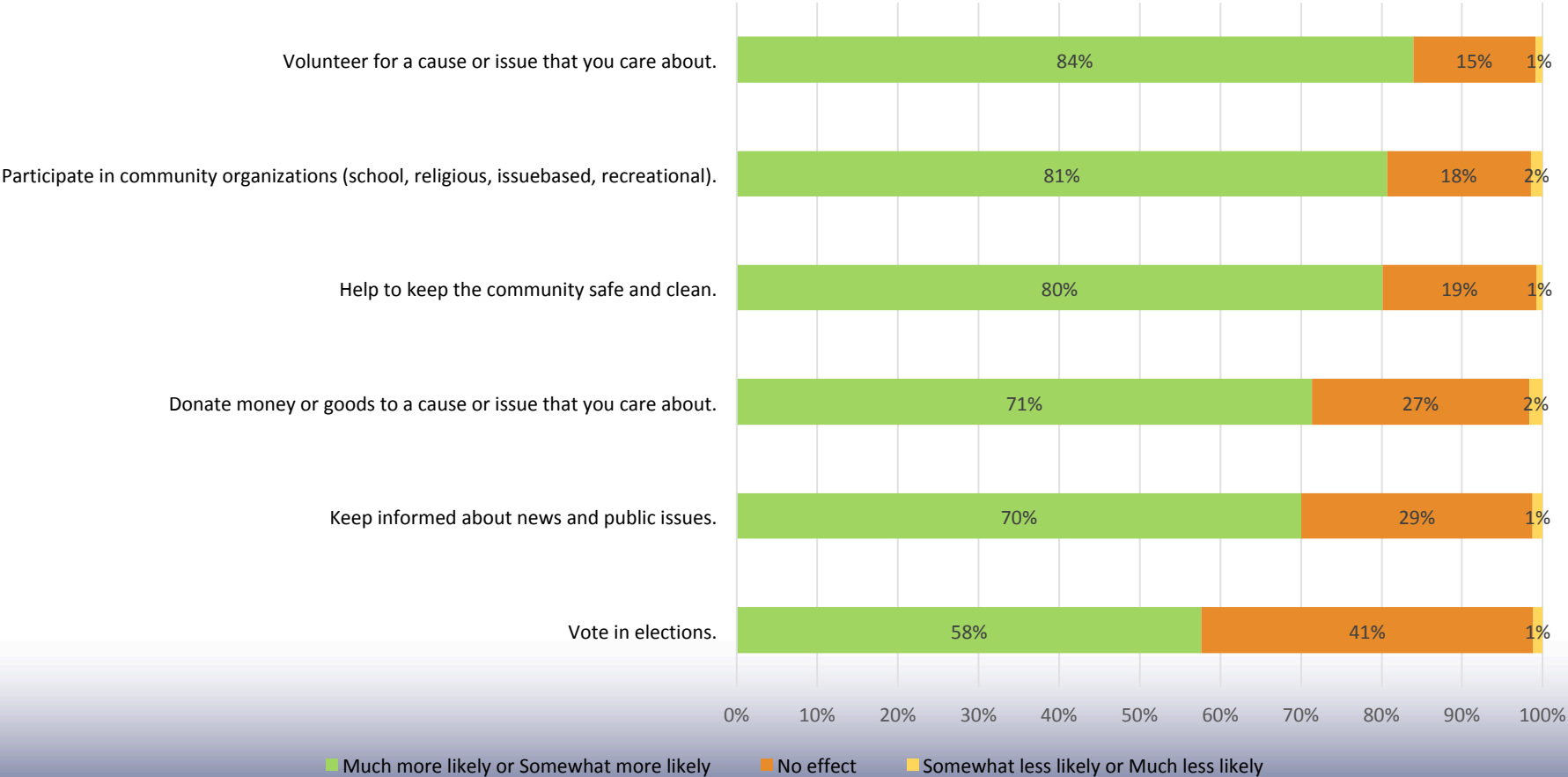
All things considered, how satisfied are you with your overall AmeriCorps service?



Very Satisfied Satisfied Neither Satisfied nor Dissatisfied Dissatisfied Very Dissatisfied

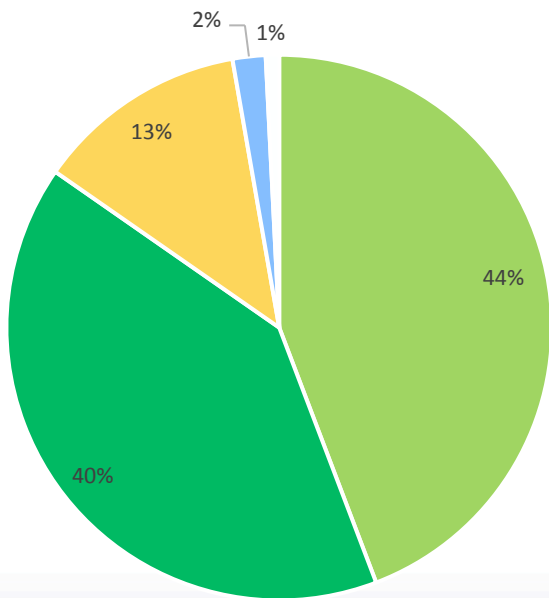
# Member Perceptions of AmeriCorps Experience (Cont.)

Would you say that your AmeriCorps experience has made you more or less likely to:



# Member Perceptions of AmeriCorps Experience (Cont.)

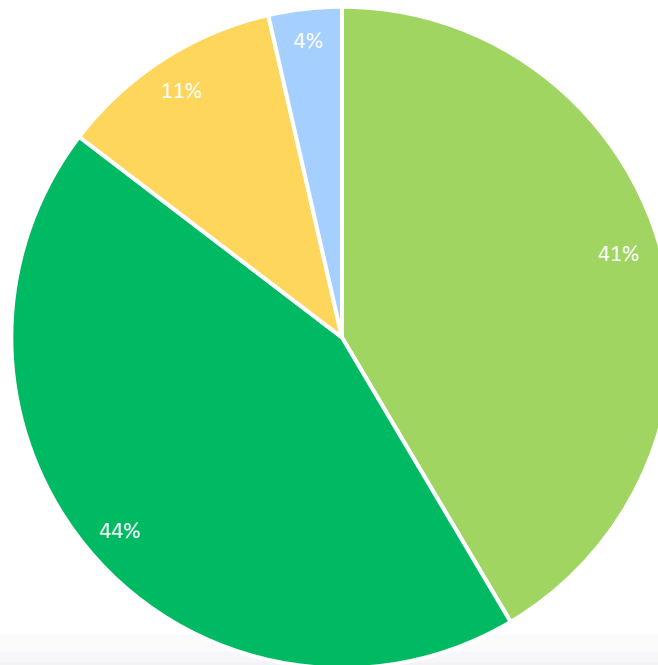
How much do you agree or disagree that your AmeriCorps service was a defining personal experience?  
A defining experience is one that confirmed your beliefs and aspirations, or one that resulted in a change or shift in your beliefs and aspirations.



Strongly Agree   Agree   Neither Agree nor Disagree   Disagree   Strongly Disagree

# Member Perceptions of AmeriCorps Experience (Cont.)

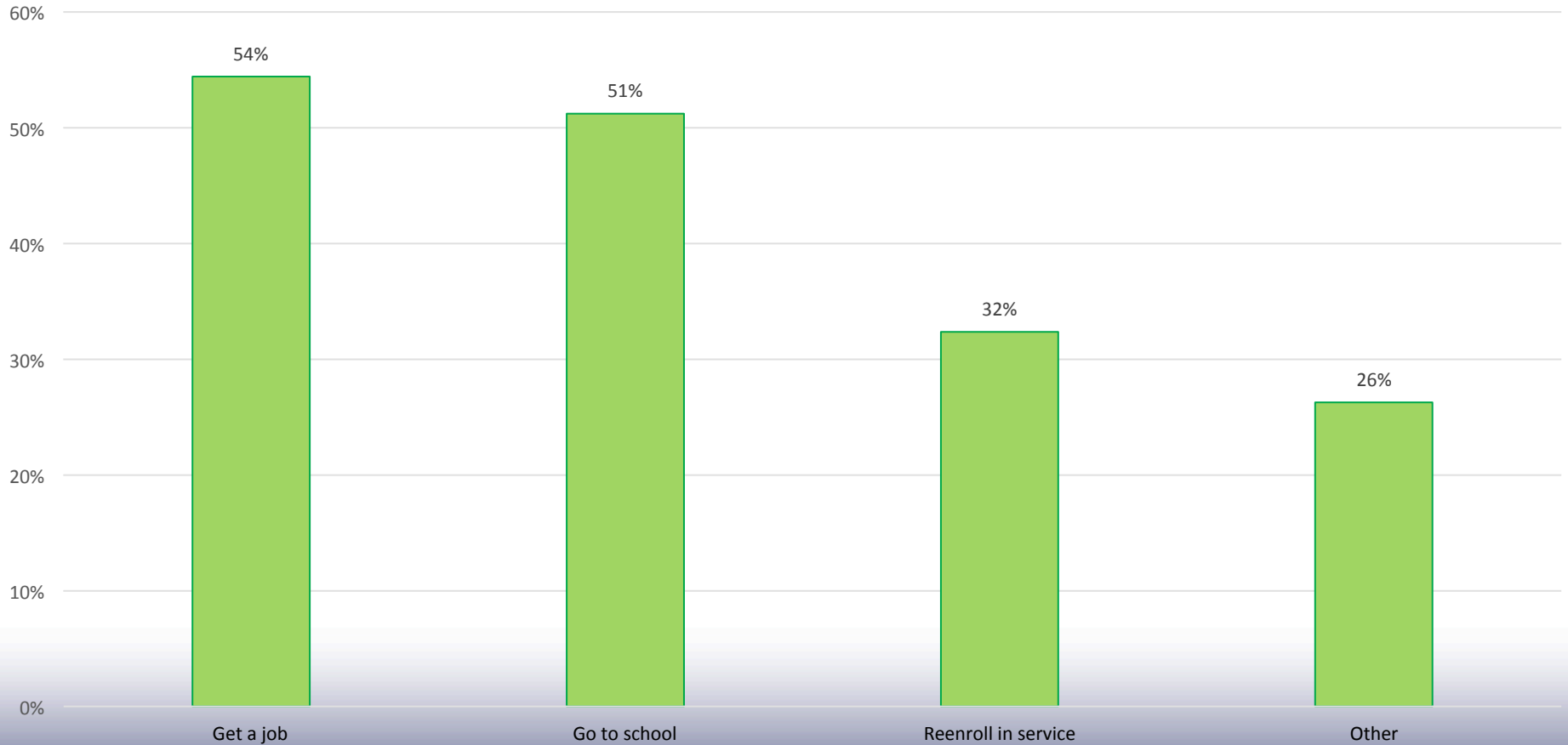
If a good friend or family member told you he or she was interested in joining AmeriCorps, how would you advise them?



Strongly recommend it    Recommend It    Have second thoughts about recommending it    Advise Against it

# Member Perceptions of Next Steps

What are you planning to do in the next six months after your AmeriCorps service?





# Questions???